

Dear Patient,

The staff at Optical World is responding to the COVID-19 crisis. We have put into place many procedures to ensure your safety and the safety of our staff. This will take as of affect May 26 2020

1. Prior to entry patients will wait in their cars. The door will be locked and patients will be buzzed in. Only the patient will be admitted unless the patient is disabled.
2. All patients and staff are required to wear masks. No one will be allowed in the office without a mask.
3. Upon entry temperatures will be taken and you will be screened for medical symptoms. If there are positive results you will need to reschedule your appointment.
4. All medical equipment, exam chairs, frames, etc. will be disinfected between patients.
5. To enhance everyone's safety conversation in the exam room will be minimal and limited to response to doctor's questions. If questions or concerns need to be addressed this should happen after the procedure or exam is completed, and the patient and clinician should back away from each other (to create social distance) to have that conversation. If the patient needs a prolonged discussion an appointment can be made for a telemedicine visit.
6. Time to choose frames will be limited in order to maintain social distancing. If you need to come back a separate time slot will be given to you.
7. Any glasses or contact lenses will be picked up by appointment. They will be left in the vestibule for you. When possible, contact lenses will be mailed directly to your home.

Optical World Staff

Patient or guardian Signature: _____